Cancellation Policy for Creatful CIC

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Introduction:

This policy is to ensure that Creatful CIC protects their income which is essential to the running of the business and what they can deliver to our community.

Late cancellations have a detrimental impact on business income as they do not allow sufficient time to re-sell tickets.

Policy:

You may request to cancel your booking for a full refund, up to 72 hours before the date and time of the event. Cancellations after 72 hours can not be refunded but can be transferred to a friend. When you register for an event, you agree to these terms.

Procedure:

To cancel a booking please contact Creatful CIC via email at creatful.info@gmail.com unless otherwise informed.

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